

# Honeywell

## TRULY WIRELESS EARBUDS

Owner's manual

Please read the manual carefully before use



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Suono P2100  
Platinum Series

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### Secure Connection Limited

Flat H, 11th Floor, Tower 6,  
Grand Water Front 38 San Ma  
Tau Street, To Kwa Wan,  
KL Hong Kong

support@honeywellconnection.com

Tel.: +852 5803 1828

Web: www.honeywellconnection.com

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## Honeywell

[www.honeywellconnection.com](http://www.honeywellconnection.com)

[info@honeywellconnection.com](mailto:info@honeywellconnection.com)

Dear Customer,  
Thank you for purchasing Honeywell Suono P2100 Truly Wireless Earbuds.

In order to facilitate the installation and use of these Multifunctional Bluetooth Earbuds, we recommend that you carefully read this manual, and keep it stored safely. To ensure that you always enjoy quality sound, please use this manual for proper use and maintenance of your product.

If any questions arise during use, please consult this manual. If it is in accordance with the warranty, we kindly welcome you to contact us at:

[support@honeywellconnection.com](mailto:support@honeywellconnection.com)

We welcome any comments or suggestions you may have about our products and service.

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### What's in the Box

1. Suono P2100 Truly Wireless Earbuds: 1 Unit
2. Ear Cushions: 3 Sizes
3. Charging Cable: 1 Unit
4. Thank You Card: 1 Unit
5. User Manual: 1 Unit
6. Warranty Card: 1 Unit

### Performance Index

Product Name	Suono P2100 Truly Wireless Earbuds
Audio Interface	Bluetooth
Charging Interface	Type-C
Rated Voltage	3.7V
Bluetooth Version	v5.3
Bluetooth Range <sup>1</sup>	10 meters
Battery Type and Capacity for Earbud Case	Lithium Ion, 400 mAh
Capacity for Each Earbud	40 mAh
Charging Time	1 hour
Playback Time <sup>2</sup>	50 hours
Standby Time	120 hours
IP Rating <sup>3</sup>	IPX4
Driver Size <sup>4</sup>	13mm*2
Frequency Range	20Hz-20KHz
Signal To Noise Ratio <sup>5</sup>	>95dB
Impedance <sup>6</sup>	32 Ohms
Product Dimension	62*24.8*48mm
Product Weight	41.8g

1. The Bluetooth Range can vary depending on the ambient environment. The range is tested in an outdoor environment with no physical obstacles.

2. Playtime duration can vary depending on actual usage and the volume of the device. Playtime duration is tested at 33% volume.

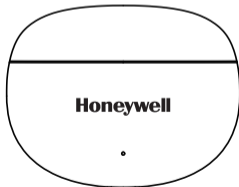
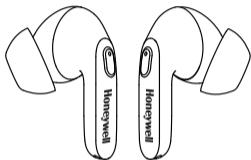
3. The IP rating determines how resistant something is to environmental elements. Most IP numbers read IPXX, each "X" being a placeholder for a number. The first number represents the level of resistance to dust/particles and the second representing its ability to withstand liquid.

4. Driver size denotes the diameter of the diaphragm.

5. Signal to Noise Ratio is defined as the ratio of signal power to the noise power, it is represented in decibels.

6. Impedance refers to the load a speaker places on an amplifier. Technically, impedance is the "resistance" a speaker offers to the current supplied by an amplifier because the output current of an amplifier is AC (not DC, like from a battery), this resistance is called impedance.

## Product Appearance And Structure



## Function Description

Function	What to do
Power on/off (Automatic)	Take Earbuds out of the case to power on
	Put Earbuds back into the case to power off
Power on/off (Manual)	Long press Left/Right earbud for 5-7 seconds to power on/off
Play/pause	Single tap Left/Right Earbud (While playing music)
Increase volume	Double tap Right Earbud
Decrease volume	Double tap Left Earbud
Next track	Triple tap Right Earbud
Previous track	Triple tap Left Earbud
Activate voice assistant	Long press Left earbud for 2-3 seconds (N/A when there is an incoming call)
Gaming Mode on/off	Long Press Right earbud for 2-3 seconds (N/A when there is an incoming call)
Reject Incoming call	Long press Left/Right earbud for 2-3 seconds
Answer/Hang up the Call	Single tap Left/Right earbud (During call)

Indicator Light Status	Mode
<b>Earbuds</b>	
Flashing Blue Light for 5 seconds then off	Power On
Flashing Red Light for 5 seconds then off	Power Off
Flashing Blue & Red Light	Bluetooth Pairing Mode
Flashing Blue light	Incoming Call
Flashing Red light for 5 seconds	Low Battery (15%)
Flashing Blue Light	Charging
Solid Red light for 10 seconds then off	Fully Charged

### Charging Case

Solid Blue Light	Charging Earbuds
Flashing Red Light	Charging Case
Solid Red Light*	Fully Charged

\*While connected to charging cable

### How to Operate

Before Powering ON for the first time, please charge fully for good battery life.

### Charging

1. Plug the Type-C end of the charging cable into the Type-C connector port on the earbud case.
2. Plug the other end into a USB wall charger/computer/power bank that is powered on.

### Pairing via Bluetooth

Connecting any Bluetooth device

1. Once the earbuds are removed from the case, the earbuds are in Bluetooth pairing mode automatically.
2. Open the Bluetooth settings on any Bluetooth device and search for device with name "Suono P2100-TWS" and connect.

#### Note:

1. Suono P2100 Truly Wireless Earbuds\* will automatically re-pair with the last paired device whenever it is within range.
2. Devices with older Bluetooth versions may prompt you to input a passcode key. Please enter "0000" on your device and press OK to successfully connect with "Suono P2100 Truly Wireless Earbuds".

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### Voice Assistant



This product is compatible with Siri/Google Assistant.

### Mono Mode Operation

When only one earbud is required, the user can use either of the earbuds. The user needs to manually power off one earbud and use the other as a solo earbud.

### Precautions for Use

- Do NOT use at high volume for extended period to avoid hearing damage.
- Do NOT use while driving.
- Do NOT use if there is any loud unusual noise. If this happens, please contact us at [support@honeywellconnection.com](mailto:support@honeywellconnection.com).
- This product contains small parts which may be a choking hazard. Please keep it away from children under the age of 3.
- This product contains magnetic material. Consult your physician before using the product in case you have a medical implant of any type.
- Do NOT attempt to disassemble this product as this may lead to a hazard and will void the warranty.
- Use this product only with the power supply provided along with this product (applicable for selected models only).
- Do NOT use this product near any form of excessive heat such as gas appliances and heating appliances.

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## Troubleshooting

Problem	Solution
No Power	<ul style="list-style-type: none"><li>• Charge the battery.</li><li>• Connect to the power source.</li></ul>
Unsuccessful Bluetooth pairing	<ul style="list-style-type: none"><li>• Put earbuds back into the earbud case and try pairing again</li><li>• Disable Bluetooth mode on your device and then re-enable it.</li></ul>
Poor audio quality	<ul style="list-style-type: none"><li>• Make sure the product is in the Bluetooth range.</li></ul>
Low or no volume	<ul style="list-style-type: none"><li>• Increase the volume of your Earbuds™ and/or connected device.</li></ul>
Undiscoverable in Bluetooth pairing	<ul style="list-style-type: none"><li>• The product may be paired to a different device, Disconnect from the paired device.</li></ul>